

Our Strategy

OUR VISION AND MISSION				OUR VISION		OUR MISSION			
				Our vision is to build a thriving neighbourhood general practice that is innovative, accessible and safe, based in consolidated and modern premises, working collaboratively with other health and social care providers to understand and support our community, deliver preventative care, reduce inequalities, and support our staff to achieve this.		We exist to provide safe, compassionate and sustainable general practice for our community, shaped by the needs of our population and grounded in good clinical care.			
OUR STRATEGIC OUTCOMES	CARE			SUPPORT		THRIVE			
	Safe, accessible care.			Understanding and supporting our community.		A resilient, sustainable practice with well-supported staff.			
OUR ENABLERS	Through effective and innovative ways of working our people, our networks and infrastructure.								
	PEOPLE			NETWORK		INFRASTRUCTURE			
	Staff, patients and volunteers.			Collaboration, ICB and healthcare partners.		Technology, premises and systems.			
OUR VALUES We value...	We treat people the way we expect to be treated		We are not afraid to speak up		Teamwork		We act responsibly		
	Through compassionate patient care , listening to our patients and carers, and helping them to access support and other health services as well.		So that we can be safe and accountable by reviewing our practices and adopting best practice and being innovative with our care to be efficient and safe at the same time.		And mutual respect so that our patients know we are working together, not only within our own practice, but with other health care professionals and systems to provide the best care and continuity we can.		And take accountability through learning, supervision and continuous improvement. Investing in ongoing professional development for our staff as well as understanding, reviewing and improving our processes to be efficient and safe for our staff and patients.		
	We are approachable and offer support						We are		
	With the goal of delivering fair and equitable access to care we can give through understanding of who our community is and the needs of our patients.						Be innovative		
							So we can be efficient, responsive to change and accessible to our patients.		